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# Statistical Analysis of Awareness of Cardiological and Heart Surgery Patients about High-Tech Medical Care in Samarkand Region

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#### **ABSTRACT**

This article is based on the analysis of the effectiveness of the questionnaire and the level of awareness of patients with cardiovascular diseases (CVD) about high-tech medical care (HTMC) in the Samarkand region. A questionnaire survey was conducted among 110 patients hospitalized in the Samarkand regional branch of the Republican Specialized Scientific and Practical Medical Center for Cardiology (SRF RSNPMCK), who received VMP. Based on the results of the survey, the awareness of patients with CVD was assessed based on their age, place of residence, level of education and social status.

Cardiovascular diseases are the main cause of mortality worldwide, from which, according to the World Health Organization (WHO), 17.7 million deaths per year are recorded [1, 5, 10, 15]. According to the WHO, in recent decades in economically developed and developing countries of the world, despite the achieved medical and health-improving successes, the introduction of new high-tech equipment in cardiology practice, the daily improvement of modern diagnostic research methods and high-tech methods of treatment, high funding costs aimed at diagnosing, treating and preventing diseases, high mortality from CVD is still noted [2, 6, 11, 16]. Timely detection of patients with CVD even at the early stages of the development of the disease using high-tech diagnostic and therapeutic methods is one of the urgent problems of modern cardiology [3, 7, 12, 17].

In order to timely solve the problems associated with the provision of HCW, it is necessary to set

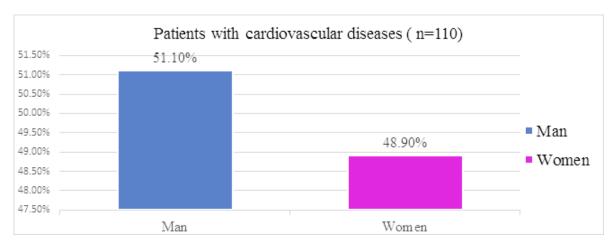
a goal to increase the availability, effective and high-quality provision of HCW and the application of this goal to the most diverse segments of the population [4, 8, 13, 18]. At the present time, according to scientists around the world, large-scale various research works are being carried out, which are aimed at solving topical issues related to determining the availability, improving the quality of VMPs, as well as issues aimed at increasing public satisfaction with various types of VMPs [8, 19, 25, 30]. At the same time, it is important to properly study and use the opinions and assessments of the population from different regions of the Republic of Uzbekistan on the availability and quality of high-tech medical care, since the opinions and assessments of patients with CVD about VMPs can become the subject of numerous and diverse goals and objectives of a number of studies [9, 20, 26, 29]. The use of estimates and opinions of the population from different regions of the Republic of Uzbekistan about the quality, accessibility and timeliness of the provision of HCMC is considered as the most important sign of the state of the health care system and the result of ongoing changes in this area, which gives rise to serious methodological problems [21, 24, 28].

In our republic, many studies have been conducted that are limited to the analysis of the dynamics of general assessments of public satisfaction with the state of healthcare, there are no comparisons of data on indicators of accessibility, timeliness and quality of the provision of HTMC to populations with CVD in various regional cardiological medical organizations and specialized medical institutions involved in the provision of HTMC [22, 23, 27]. The presence of differences in the assessment of the satisfaction of the population about the VMP between public and private medical institutions is the subject of research.

**Purpose of the study:** to study the level of awareness of patients with cardiovascular pathologies regarding issues related to high-tech medical care.

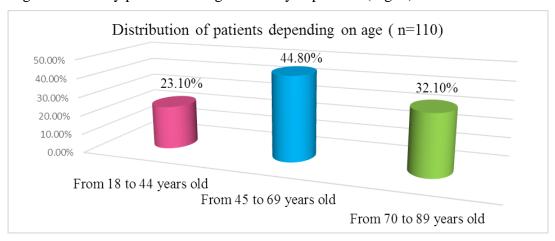
Materials and research methods. The study included 110 patients with CVD, hospitalized in the Samarkand regional branch of the Republican Specialized Scientific and Practical Medical Center for Cardiology (SRF RSNPMCK), who received VMP. To assess the awareness of patients, a medical and social study was conducted using a questionnaire. All patients were anonymously surveyed, while maintaining complete confidentiality. The introductory part of the survey began with questions that are designed to clarify the socio-demographic characteristics of patients. These questions were followed by introductory and main questions, which were the main information providers. According to their content, we can fully determine the purpose of our study. Using the questionnaire, one can assess the level of awareness of patients with CVD based on the age of patients, place of residence, level of education and social status. An important item contained in the questionnaires for all patients were questions that made it possible to identify positive and negative aspects in the organization of the provision of HTMC. The calculation showed that to obtain 95% reliability of our sample, it is enough to study 110 patient questionnaires. The results of the survey were processed using the Microsoft software product access.

**Research results.** In analyzing the opinions expressed by patients during the course of this survey, they helped to enable us to suggest and recommend the most significant ways to increase public awareness on a number of pressing issues related to the provision of HTMC. The present study involved 110 patients who received various types of high-tech medical care. By gender, 51.1% were women and 48.9% were men (Fig. 1).



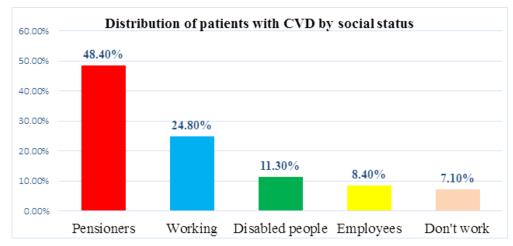
Rice. 1. Distribution of patients with cardiovascular diseases by gender

When distributing patients by age categories, the following groups of patients were identified: patients at a young age from 18 to 44 years old - 23.1%, at an average age from 45 to 69 years old - 44.8%, in the elderly from 70 to 89 years old - 32.1%. Since VMP is in demand in patients with chronic diseases, which is of a long-term, persistent nature, this led to the predominance of middle-aged and elderly patients among the surveyed patients (Fig. 2).



Rice. 2. Distribution of patients by age categories

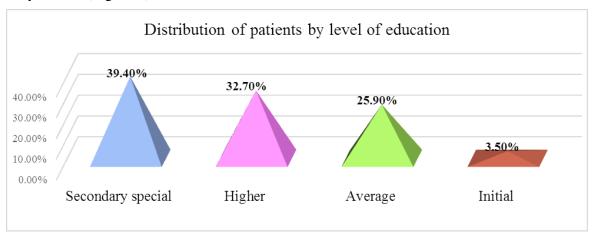
When studying patients by social status, the following data were noted: patients of retirement age - 48.4% made up the largest part, 24.8% of able-bodied patients provided with work, 11.3% - patients with disabilities of various categories, 8.4% of patients with official work activity and only 7.1% of patients with temporary disability - without any work (Fig. 3.).



Rice. 3. Distribution of patients with CVD by social status

When analyzing patients with CVD, depending on their place of residence, it was noted that 45.3% of patients were residents of the city of Samarkand, 54.7% of patients were residents of districts of the Samarkand region. This distribution indicates that the VMP is in demand almost equally among both urban and rural residents.

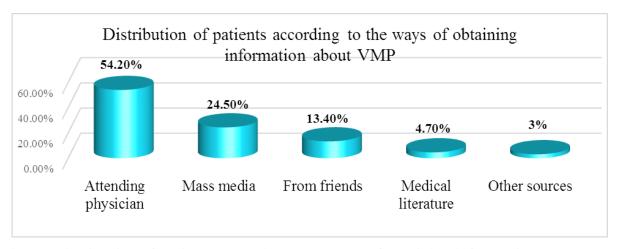
When interviewing patients with CVD regarding the level of education, it was noted that in the vast majority of cases, patients have secondary specialized and higher education (39.4% and 32.7%, respectively), and patients with secondary education accounted for 25.9%, and with primary - 3.5% (Figure 4).



Rice. 4. Distribution of patients with CVD by level of education

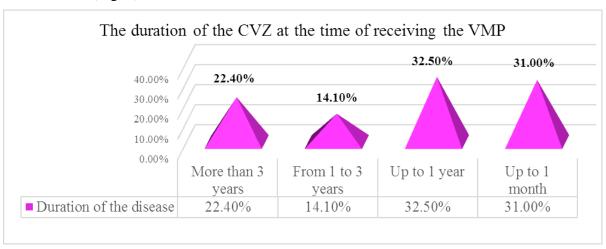
When interviewing patients to assess their own level of knowledge and ways to obtain the necessary information about the VMP, it was noted that among the patients who received the VMP, only 56.7% of patients were familiar with the concept of the VMP and every fifth patient knew nothing about the VMP at all, that is, even after receiving this type of expensive medical care, patients were not at all aware of the UMP. At the same time, patients with higher education (71%) were the most informed about UMP, and patients with primary and secondary levels of education were less informed, and the level of awareness about UMP among patients with CVD did not depend on the social status of the patient, not on their place of residence.

Questions regarding how information about UMP was obtained as among patients were the most interesting. In 54.2% of cases, patients noted that the most significant source of information about UMP was directly their attending physicians, which were the main sources of information about UMP. In 24.5% of cases, patients noted that they received information about the indications, contraindications, features and characteristics of the VMP from the media (television, the Internet: social networks, flyers and banners). Then, in descending order, came: from the conversation of acquaintances or those who had previously used this method - 13.4%, special medical literature (journals, monographs, textbooks, guidelines, articles and abstracts) - 4.7% and part of the respondents (3.2 %) pointed to other sources, without specifying which ones (Fig. 5). The most popular source of information, regardless of age, was the Internet. This makes it possible to use it in the future as the main resource for increasing the level of knowledge in matters related to the VMP.



Rice. 5. Distribution of patients according to the ways of obtaining information about UMP

According to the results of a survey of patients with CVD, it was revealed that they were most often referred to the provision of HTMC by the attending physicians of the hospital (52.4%) and the outpatient clinic (32.6%), the heads of the department (10.3%) and the doctors of the advisory polyclinic (4.7%). When studying the duration of the disease at the time of receiving VMP, about 22.4% of patients with CVD suffered for more than 3 years, in 14.1% of patients the disease lasted from 1 to 3 years, in 32.5% - about 1 year and 31% of patients suffered from CVD within a month (Fig. 6).



Rice. 6. Distribution of patients according to the duration of CVD at the time of receiving  $\overline{VMP}$ 

Considering that HCMC is provided free of charge, it was interesting whether the patients know how much money is allocated from the state for the provision of one or another type of HCMC. In only 28% of cases, patients were able to name the approximate amount spent on performing VMP, of which more than half were very far from the true costs of this type of care and 72% of patients did not even guess how much was spent on their treatment using VMP. But this is not surprising, because it is impossible to know the costs without understanding what type of VMP you have received.

At the end of the survey, all patients noted, in their opinion, the positive and negative aspects in the process of receiving and providing VMP. Of the positive aspects, the highest priority in the provision of HTMC for patients was the only opportunity for seriously ill patients, it was noted by 54.6% of patients, other patients noted that the most important was the saving of time (23.5%) and cost savings (13.8%). Other patients noted other important points (8.1%) or indicated the presence of more than 1 positive factor.

Along with this, patients also noted negative aspects in the provision of VMP. In 33.4% of cases, patients in the first place put the length of time for collecting documents, in 21.6% of cases, patients noted the length of time waiting for responses from medical organizations directly providing HTMC, in 8.3% of patients they noted a low level of awareness of doctors about HTMC, in 30.2% of patients, several negative aspects were indicated at once, and 6.5% of patients did not find their reflection in the provision of HTMC.

**Discussion.** The conducted medical and social study, with subsequent processing of the information obtained and data analysis, contributed to the opportunity to present a fairly objective picture of the expressed opinions of patients on a number of topical issues in the provision of HTMC. This made it possible to determine the level of awareness of all patients on important issues of upper urinary tract infections. Unfortunately, one should agree with a number of authors [11] and note the unsatisfactory level of awareness of patients about UMP, as well as even lower awareness of patients who received UMP. Patients not only do not know anything about VMP, but they also have no idea about the costs that are necessary for its provision. Many respondents misunderstand the procedure for granting MTCT and believe that it can only be provided at the expense of personal funds, i.e. on a paid basis. Patients in general find it difficult to distinguish between high-tech and specialized medical care, especially at the present time, when compulsory medical insurance funds are also a source of funding.

**Conclusion.** The main one, of course, is the desire of all patients, regardless of the degree of their knowledge, to expand the level of their competence in this area. It is advisable for patients to post information in an accessible form on the websites and information stands of medical organizations, as well as to strengthen the coverage of issues related to the provision of HTMC in the media and on the Internet.

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