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Modern Requirements in the Development of Conflict Culture of Future Medical Workers

M. T. Axmedova

Assistant Professor of Tashkent Medical Academy

Talat Mamatqulov

Trainee assistant of the Samarkand State Medical Institute

S. R. Umarova

Teacher of Tashkent Medical Academy

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ABSTRACT

The fact that the field of conflictology or conflict resolution is one of the newly developing and developing fields of science, therefore, the theoretical foundations of the field of conflictology, its national characteristics, social identity, the relationship of conflicts with the life of society, interpersonal conflicts, legal aspects of conflicts, conflicts in the labor team the authors have emphasized that the issues are of interest to many researchers, as well as the need to develop the conflictological culture of future medical workers, to equip them with knowledge of the basics of modern conflictology.

Conflictology or the field of conflict resolution is one of the emerging and developing fields of science. Therefore, many researchers are interested in the theoretical foundations of the field of conflictology, its national characteristics, social identity, the relationship of conflicts with the life of society, interpersonal conflicts, legal aspects of conflicts, conflicts in the labor team. It can be seen that conflictology has many internal directions. The study of conflictological moods and characteristics helps to prevent the origin of crises in society and social conflicts. However, there are not many studies in this field, and in the preparation of this article, we relied on known sources in English, Russian and Uzbek languages on the basics of conflictology.

Scientific and practical research centers focused on the study of conflict solutions operate at several US universities. The Center for Peace Education Research, established in Miami, is one such organization. The "Center for Conflict Studies" works under the Institute of Sociology of the Russian Academy of Sciences. These centers are mainly engaged in the development of measures

to prevent conflict situations. The development of the field of conflictology in our country is supported by psychologists A. Ansupov and I. A. Shipilov made great contributions. Having studied the theoretical foundations of conflictology and their practical application, the authors studied the features of conflicts between representatives of different fields and the causes of their occurrence, resolved conflicts between individuals and between different people, and warned against them. set the style of the series. In the development of conflictology, psychologist M.M. Ribakova's research is of great importance. The author studies various relationships within the labor team, attaches great importance to the problems of "medical worker-patient", gives examples of conflict situations from medical life and identifies their main reasons.

M.M. Ribakova analyzes the relations of this group and emphasizes that the main cause of all conflicts is the medical worker himself. In this regard, he emphasizes the need to have knowledge and skills to prevent and eliminate professional conflicts in order to establish a normal relationship with patients. Conflict is a natural phenomenon. Conflict is normal. Because the conflict is something that belongs to our life and our life. But according to the traditional opinion of most people, conflict is not a simple situation, it is a conflict situation, it is necessary to protect oneself from it, it is necessary to withdraw oneself from it, one should "avoid" conflict. We have been taught from childhood to refrain from interpersonal and family conflicts. In the face of conflict, there are many cases of fear of conflict. From childhood, we are taught to withdraw from conflict situations, not to be "quarrelsome", to withdraw from people who caused conflicts and participated in them. Conflict is equated in our national mentality with situations and situations that are not "good". We prefer no conflict to one. We rate the conflict as the "worst" period in our life. The skills of living away from it are deeply embedded in our thinking. Despite the fact that conflict is a reality of our daily lives, people often misinterpret it and are not trained to accept it "consciously". We try to analyze the conflict situation only when we find ourselves in a conflict situation. But our knowledge and skills are not always enough to get out of a conflict situation. Because we have little life experience in this regard and we have not acquired special knowledge on conflict resolution. Naturally, it is a mistake to say that every person understands conflicts, correctly understands their essence and can overcome them. In foreign countries, all senior and lower-level executives and business managers receive training on conflict resolution. It is impossible to operate and manage modern socio-economic systems without acquiring certain knowledge and skills on conflicts and their resolution.

Studying conflicts, understanding them scientifically, educating and bringing up experts who have modern knowledge on conflicts means keeping up with the times. This article has set goals and objectives for the study of conflictological moods and characteristics, the origin of crises in society and the prevention of social conflicts.

The purpose of writing this article is to develop the conflictological culture of future medical workers, to arm them with knowledge of the basics of modern conflictology. At the same time, by providing young people with broad theoretical and practical knowledge about conflicts in life, creating a foundation for young people's participation in society as independent and active citizens, in various natural social, economic, spiritual and psychological interactions with other people. It consists in educating such qualities as humility, kindness, honesty, truthfulness, sincerity, conscientiousness, keeping one's word in one's mind, thinking and morals. This article plays an important role in the formation and development of the conflict culture of medical workers who are going to prevent problematic situations. The occurrence of conflicts is a natural phenomenon.

Therefore, the conflicts that occur in the process of education have their own characteristics, levels and stages of development, and limits. This article is of particular importance in the development of conflict culture of future medical workers. As a result of acquiring theoretical and practical knowledge of the profession within the field of conflictology, future medical

workers will achieve positive results. Therefore, in such an environment, there is an opportunity to exchange opinions, compare personal opinions with the views expressed by others, make sure of their correctness and truthfulness, enrich existing knowledge, identify errors and shortcomings, and find ways to eliminate them.

In conclusion, it is worth noting that modern science and technology are rapidly developing, and the weight of modern information technologies is rapidly increasing, and it is important to improve the skills of future medical workers. If earlier a major discovery in a field of science was considered an event that took about fifteen years to be productive and hard to believe, now new discoveries are made in the field of science and technology every year, even every month. unknown new directions are emerging. People's desire for knowledge is growing immeasurably.

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